# Instructions for Using the Planning System to Generate a Planning Report for your Client

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## Explanation of the Sections on the Home Page

Here is a screenshot of the homepage of the Life Resource Planning and Retirement Planning System.

On the left side of this homepage you will see 3 Main sections for generating planning reports. Each section has an explanation of what it is used for.

When you click on the green button in the section entitled "For Aging Seniors" it will take you to a questionnaire that will generate a Life Resource Survey Report.

When you click on the green button in the section entitled "For Those near or Recently Retired" it will take you to a questionnaire that will generate a Retirement Planning Survey Report.

There is no online questionnaire for the section entitled "Life Resource Analysis – For Aging Seniors." You have the option of submitting 2 forms that you bring up in this section to the National Care Planning Council for generating the report. The cost for this is \$95. In some cases, you can also submit a life resource survey questionnaire to accomplish the same thing.



This 98 page

Instruction manual

describes the life

resource planning process for aging

seniors and how it

results in potential

planning fees and

product or service

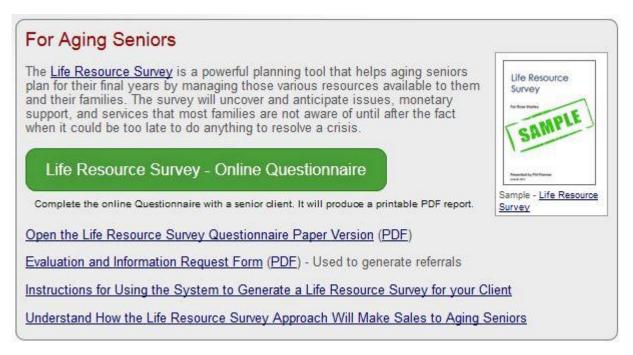
The right panel of the homepage contains 4 sections. In the first section titled "Instruction Manual for Life Resource Planning" you can open a PDF document that provides instructions on how to do life resource planning. We have not furnished you an instruction manual for doing retirement planning as we believe those of you who do this type of planning already have the background necessary. The second section from the top contains training videos. The third section from the top contains a number of useful calculators about half of which are Excel files and half of which are online. These are used primarily for retirement planning purposes. Finally, the fourth section from the top currently contains a textbook to give you a background for understanding the issues facing aging seniors and their families. Eventually we will have a textbook that will provide background on retirement planning.

# Using the Three Main Sections on the Left Side of the Homepage

## Section #1 Title: "For Aging Seniors" – Understanding When to Use This Tool

The tools in this section are designed to help you prepare a "Life Resource Survey."

The "Life Resource Survey," produced from the "Life Resource Survey Questionnaire," – found in this section – is a comprehensive approach to helping aging seniors deal with the challenges of their last years. An aging senior is an older individual who will shortly be or who is currently experiencing the challenges of aging. These challenges might include loss of independence, developing dementia or Alzheimer's, having disabling conditions or diseases, experiencing dwindling income and assets or dealing with the general feebleness of old age. Only those families who have been through these challenges of aging understand the overwhelming burden involving caregiving, identifying and contacting a multitude of fragmented community services, being under intense stress over the welfare of loved ones and finding monetary resources to purchase services and products necessary to support their aging loved ones.



The survey covers up to 29 different issues confronting aging seniors. The typical survey that you will generate will probably identify anywhere from 5 to 15 of these issues. You cannot probably provide solutions to all of these issues in your first encounter with the family of an aging senior. You can, however, concentrate on assisting with those issues that are most pressing and deal with the other issues at a later time.

The types of products and services you would expect to sell through a Life Resource Survey could include the following:

- legal counseling and legal work,
- non-medical home care services,

- care management services,
- placement and relocation services,
- reverse mortgages,
- income annuities,
- preneed funerals,
- Medicaid funeral trusts and estate planning trusts,
- home repair and remodeling services,
- yard and maintenance services,
- fiduciary services and guardianship,
- tax services and
- many more products or services designed for this particular market.

Using a non-threatening planning approach as a sales tool is far more effective than trying to convince someone to purchase your product or services based entirely on benefits. You will be much more successful in your sales by helping people solve their problems first and then talking about how your products or services will fit in with that advice.

## Section #1 Title: "For Aging Seniors" – Using the Links in This Section

In this section you will see that there are 4 links as well as a sample "Life Resource Survey Report." We will discuss each of the 4 links below. There is also a green button for you to bring up the online questionnaire. How to use this questionnaire will be discussed in a subsequent section. Here are the 4 links that we will discuss.

- 1. "Open the Life Resource Survey Questionnaire Paper Version"
- 2. "Evaluation and Information Request Form"
- 3. "Instructions for Using the System to Generate a Life Resource Survey for Your Client"
- 4. "Understand How the Life Resource Survey Approach Will Make Sales to Aging Seniors"

## For Aging Seniors The Life Resource Survey is a powerful planning tool that helps aging seniors Life Resource plan for their final years by managing those various resources available to them Survey and their families. The survey will uncover and anticipate issues, monetary support, and services that most families are not aware of until after the fact when it could be too late to do anything to resolve a crisis. Life Resource Survey - Online Questionnaire Sample - Life Resource Complete the online Questionnaire with a senior client. It will produce a printable PDF report. Survey Open the Life Resource Survey Questionnaire Paper Version (PDF) Evaluation and Information Request Form (PDF) - Used to generate referrals Instructions for Using the System to Generate a Life Resource Survey for your Client Understand How the Life Resource Survey Approach Will Make Sales to Aging Seniors

#### Link Title "Open the Life Resource Survey Questionnaire Paper Version"

You can use 2 different methods to obtain information for the online questionnaire. With the first method, you can download this paper version of the online questionnaire and have your client fill it out and send to you. You will then use the data to fill out the online questionnaire which you access by clicking the green button in this section. This paper questionnaire version is a PDF form fill document. Your client can receive it as an email attachment, complete it on a computer without printing it out and then save it and email it back to you as an electronic document. In order to do this it is imperative that the client opens this and fills it out and saves it in Adobe Acrobat or Adobe Acrobat Reader. Using any other program that will access a PDF file to fill out a form fill document will not work correctly. The client can also print out the form, complete it by hand and fax it or scan it back to you. The second method to complete the online questionnaire is to fill it out while you are meeting together. You then print out the report and go over it at the same time or a later time.

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	ersonal and Contact Inf	ormation	- 1	Client S	oouse (If )	Аррис	cable)		If you own your home are you considering securing a home equity loan?		-	-
	First Name Middle Name		-					27	Do you already have a home equity loan or other mortgage debt?			
	Last Name						-		Do you have revolving credit, personal loans or credit card debt you would like to reduce?		_	_
	Birth Date								If you own your home do you currently have a reverse mortgage? Would you consider a reverse mortgage for paying off existing debt or creating income?	-	-	-
	Current Age		-						Do you want your children to inherit your remaining investments and savings?	+ +	-	-
	Home Phone						1	32	Do you want your remaining investments and savings to go to someone else at your death?			-
	Cell Phone						-	33	If you own your home do you want to pass it on at your death?			
	Email						-	34	Do you have an investment property, business or farm to pass on at your death?			_
101	Street Address							35	Are you familiar with the asset impoverishment rules for Medicaid?		-	_
15	Second Address Line						(	30	Would you like to learn about a strategy to protect assets from Medicaid seizure? Do you currently have life insurance?	+ +	-	-
	City							38	Do any or all of your life insurance policies have cash value?		-	_
	State							39	Are you familiar with Medicaid impoverishment rules for life insurance cash value?			
	Zip						_	-40	Would you like to learn about a strategy to protect your life insurance from Medicaid seizure?		-	_
	Family Representative Name						-	41	For ownership interests above, would you like the best strategy for transferring title at death? Do you have prepaid funeral arrangements?	+ +		_
	Caregiver Name	24	_			e.	-		Do you have a cemetery plot?	+ +	-	_
	Children Names	Phone	Age	Street Address, City	and Stat	te			Have you provided written instructions for your funeral and burial?		-	-
6								45	Do you have someone to act on your behalf if you cannot make decisions for yourself?			
7	,	-					_	46	Have you designated which of your special keepsakes your heirs will receive?			_
1									Have you expressed your wishes to your family about how and where you want to die?			_
8								48	Are you concerned about the use of heroic measures to keep you alive? Will children of one or more previous marriages receive an inheritance from you?	+	+	-
		-						50	Will stepchildren of your current marriage receive an inheritance from you?	+ +	-	-
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0							-	52	Have you discussed your will with an attorney in the last three years?			_
								53	Do you have a living (family or inter vivos) trust?	+	$\rightarrow$	_
1								54	If you have a living trust, have you reviewed it within the last three years?	+ +	+	_
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23		-					-	58	Do you have an irrevocable trust?			_
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#### Link Title "Evaluation and Information Request Form"

We designed this form as part of our "Successful Senior Marketing" (SSM) sales package. If you are looking for an effective marketing tool to generate candidates for Life Resource Planning or for retirement planning, our marketing package will do that for you. You can contact the National Care Planning Council at 800-989-8137 or

account@longtermcarelink.net to learn more about the marketing system. We also believe this form can be an effective way for you to generate leads for your planning without the SSM so we provide it on the homepage.

When people attend a presentation that you give, either using our slide presentations in the SSM package or a presentation that you have put together yourself, these attendees will be given this form and instructed to fill it out before they leave. We have found that the form works quite well in generating interest in meeting with you to do some planning.

#### The form can also be used with

	s for Aging Seniors
	formation Request
Indicate below the areas of concern to you or	that you would like more information on.
Veterans Benefits and Medicaid (Check all that apply)	Finding the Best Place to Live (Check all that apply)
<ul> <li>Veteran hearing loss, hearing aids and extra income</li> <li>Aid and Attendance allowances for various benefits</li> <li>Veterans benefits for home care or assisted living</li> <li>Veterans health care and or burial benefits</li> <li>VA disability income claims include Agent Orange</li> <li>Medicaid eligibility and acceleration of benefits</li> </ul>	Identification & cost of various living arrangements     Buying and selling a personal residence     Identifying independent living and ALF options     Downsizing and moving services     Advice for the best living arrangement
Senior Services in the Home (Aging in Place) (Check all that apply)	Preserve Assets, Enhance Income, Final Years (Check all that apply)
Help with medical needs at home     Help with personal needs, i.e. bathing, dressing, etc.     Supervision or monitoring of a loved one     Better medical health care for a loved one     Monitoring or alett systems     Shopping, errands, transportation and so on     Home maintenance, yard care and chores     Medicare hospice for deteriorating health	Extra money to pay off existing mortgage     Tax saving strategies     Extra money to pay off debts or provide income     Extra money to pay off debts or provide income     Asset preservation strategies     Arategies to protect assets from Medicaid     Preplanning for burial and funeral     Reviewing trusts, wills, beneficiaries and inheritance
Care Planning Advice for Caregivers (Check all that apply)	Legal Issues (Check all that apply)
Evaluating for you the type of care needed     Helping you find medical and eldercare services     Coordinating government and private care     Acting as an advocate or mediator with the family     Developing a plan in anticipation of needing care	Trusts, wills, living wills and powers of attorney Caccelerated Medicaid eligibility by preserving assets Trusts for loved ones with special needs Representation in family disputes Special gifting and trust strategies to save taxes
Identify topics in the space below you would like to	hear discussed in more detail.
I would like to receive personal direction or advice a	tt no cost to me:YesNo
Your name:	
Best phone number to contact you for your personal	request for assistance: ()
Your email to contact you about your personal reque	est:
Best time to call to discuss your request over the pho-	one:
Would you recommend this workshop to someone el	lse? Yes No
What can we do to improve the workshop?	

practitioners or providers in the senior market who are providing you referrals. These senior service practitioners or providers would have their customers or clients fill out this form and then the form would be given to you as a referral. The reason that your network of practitioners or providers will provide you referrals is that in return you will be generating new business for these individuals.

Link Title "Instructions for Using the System to Generate a Life Resource Survey for Your Client" This instruction set has a slightly different title for the same instruction set that you are currently reading. They are the same instructions. The reason for the slightly different title from the title of this document is to encourage you to open the instructions so that they can help you.

Link Title "Understand How the Life Resource Survey Approach Will Make Sales to Aging Seniors" This link will open a short article orienting you as to why a planning approach to making sales with aging seniors and with their children works so much better than a traditional sales approach. Please read this article to gain a better understanding of how this system can make you more successful with your sales and expand your business.

## Section #2 Title: "For Those near or Recently Retired" – When to Use This Tool

The tools in this section are designed to help you prepare a "Retirement Planning Survey"

The "Retirement Planning Survey" – produced from the "Retirement Planning Survey Questionnaire" found in this section – is a comprehensive approach to helping individuals ages mid-50s through 70s make appropriate retirement decisions. Not only does the survey look at financial issues such as retirement savings and income, Social Security and Medicare, but it also looks at a whole bunch of other choices that have to be made for relocation, downsizing, planning for long-term care, Medicaid, death, estate planning and much more.



The survey covers up to 22 different issues confronting people anticipating retirement or who are already early on in retirement. Assuming that you would do a survey for a single person or a couple anticipating retirement or already in retirement, you would probably generate about 7 through 11 different issues for those particular people to consider. You meet with them and go over the printout of the retirement issues and offer to help them with their decisions. Just as with the Life Resource Survey that you have already done with their aging parents – which brings up issues that lead to talking points that lead to sales – the Retirement Planning Survey is designed to do exactly the same thing for the children – produce talking points that lead to sales.

The types of products and services you would expect to sell through a retirement survey could include the following:

- legal counseling and legal work,
- pre-and post-retirement investments,
- annuities,
- health insurance,
- long term care insurance,

- new quotes for home and auto insurance,
- uncovering veterans benefits,
- Medicare supplements or advantage plans and
- much, much more.

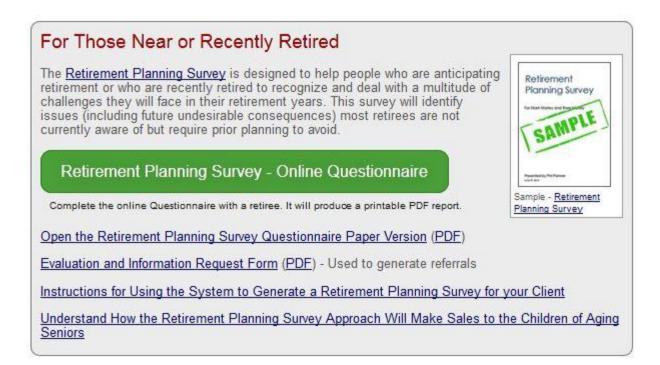
Using a non-threatening planning approach as a sales tool is far more effective than trying to convince someone to purchase your product or services based entirely on benefits. You will be much more successful in your sales by helping people solve their problems first and then talking about how your products or services will fit in with that advice.

## Section #2 Title: "For Those near or Recently Retired" – Using the Links

In this section you will see that there are 4 links as well as a sample "Retirement Planning Survey Report."

We will discuss each of the 4 links below. There is also a green button for you to bring up the online questionnaire. How to use this questionnaire will be discussed in a subsequent section. Here are the 4 links that we will discuss.

- 1. "Open the Retirement Planning Survey Questionnaire Paper Version"
- 2. "Evaluation and Information Request Form"
- 3. "Instructions for Using the System to Generate a Retirement Planning Survey for Your Client"
- 4. "Understand How the Retirement Planning Survey Approach Will Make Sales to the Children of Aging Seniors"



#### Link Title "Open the Retirement Planning Survey Questionnaire Paper Version"

You can use 2 different methods to obtain information for the online questionnaire. With the first method, you can download this paper version of the online questionnaire and have your client fill it out and send to you. You will then use the data to fill out the online questionnaire which you access by clicking the green button in this section. This paper version questionnaire is a PDF form fill document. Your client can receive it as an email attachment, complete it on a computer without printing it out and then save it and email it back to you as an electronic document. In order to do this it is imperative that the client opens this and fills it out and saves it in Adobe Acrobat or Adobe Acrobat Reader. Using any other program that will access a PDF file to fill out a form fill document will not work correctly. The client can also print out the form, complete it by hand and fax it or scan it back to you. The second method to complete the online questionnaire is to fill it out while you are meeting together. You then print out the report and go over it at the same time or a later time.

RETIREMEN		SURVEY QUES	STIONNAIRE	Plans, Preparations and Goals
INE TINE WIEN				CHECK THE APPROPRIATE BOX 22 If you are not currently retired, do you anticipate retiring within the next 10 years or less?
		Client	11 A 11 A 11 A 11 A	22 If you are not currently retried, do you anothate rearing water the rest to years or ress." 23 If you are not currently retried, would you retrie tomorrow if you had enough money to do so?
ersonal and Contact Info	ormation	Client	Spouse (If Applicable)	24 If you are currently retired are you still employed in the work force?
st Name ddle Name				25 If you are currently retired are you anticipating new opportunities or experiences in your life?
odie Name st Name				28 Do you currently own (hold title to) the dwelling where you live?
sirth Date				27         Do you currently have a mortgage           28         Are you planning on downsizing to a new home in your same area or another location?
Current Age				20 Are you looking for ways to cut down on expenses in your retirement?
Home Phone				30 Are you seeking a new lifestyle by living in a more exciting location in your retirement?
Cell Phone				31 Are you planning on a snowbird lifestyle during your retirement?
Email				32 If you are not receiving Social Security do you plan on taking it as soon as you are eligible?
Street Address				33         If you are age 62 or older and not taking Social Security do you plan on taking it later?           34         Are you are currently receiving Social Security and also employed and paying into Social Security?
Second Address Line				34 wre you are currently receiving Social Security and also employed and paying into Social Security? 35 Do you know whether or not you have Social Security benefits from a previous marriage?
City				38 Have you planned for replacing the Social Security of a spouse due to the death of that spouse?
State				37 Are you familiar with the most devastating event in retirement that will affect 60% of all families?
Zip				38 Are you prepared to deal with your own disability issues or the disability of spouse during retirement?
Children Names	Phone Age	Street Add	ress, City and State	39 If you are not retired do you have access to an employer sponsored retirement plan?
				If not retired and no employer-sponsored retirement are you participating in an individual retirement plan?     If not retired and you have an employer-sponsored plan are you taking full advantage of that plan?
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				44 If you are retired and have existing retirement savings will you draw that down for income or hold on to it?
				45 If you are not retired does your employer have an employee pension plan or tax-sheltered annuity plan?
				46 If you are not retired and you have a pension plan, do you understand the income options under the plan?
7				47 If you are retired and have retirement savings is it important to maximize income from those savings?
				48 If you are retired and have retirement savings and draw out income will those savings last as long as you live
				49 Do you currently have tax qualified favored savings such as 401(k), IRA, deferred annuity or 403 (b) (TSA)?     50 Are you eligible for employer provided health care in retirement after age 85?
				50 Are you eligible for employer provided health care in retrement after age 65? 51 If you are not age 65 are you planning on enrolling in Medicare?
				52 Are you currently enrolled in Medicare?
				53 If your employer provides health insurance, is the need for health insurance standing in the way of retirement
				54 Do you have a plan for dealing with health costs not covered by Medicare in your retirement?
				55 Do you intend on passing your home or other assets onto your children or other heirs?
				56 Do you feel you have done an adequate job with your estate planning?
				57         Do you have children from other maniages who will inherit your property?           58         Have you properly structured beneficiaries on assets that will transfer at death and avoid probate?
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Do you currently have a will and/or a	a trust?			Veterans Benefits
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If you currently have a will and/or a f Have you made arrangements if you	trust have these documents b a become unable to make you	ur own decisions?	837	If this survey <u>does not</u> apply to either client or spouse, leave it blank. Yo CHECK THE APPROPRIATE BOX
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#### Link Title "Evaluation and Information Request Form"

We designed this form to help you do a more thorough job as a planner for people in their later lives.

When you meet with an aging senior client, you are almost always dealing with the children of that person or with a younger family member who is helping that person. Once you have successfully helped the aging senior with the issues that need to be solved, you will have created a great deal of credibility and trust with the family member with whom you are working. This rapport that you have developed will also allow you to work with the children or the younger family members for retirement planning. The purpose of doing a retirement planning survey is to help these individuals who are typically younger than the aging seniors - to solve different problems they are facing with retirement decisions. You can use this form to generate that planning approach or simply convince them to fill out the questionnaire without using the form.

Planning Strategies for Retirement				
<b>Evaluation and Information Request</b>				
Please indicate the areas of concern to you o	or that you would like more information on.			
Deciding When to Retire (Check all that apply)	Finding the Best Place to Live (Check all that apply)			
Determining when to retire     Decisions concerning medical insurance     Medicare private insurance programs     Living on less, downsizing and budgeting     Understanding employer pension plan options	Identification & cost of various living arrangements     Buying and selling a personal residence     Identifying independent living & adult communities     Downsizing and moving services     Advice for the best living arrangement			
Planning for Long Term Care & Death of a Partner (Check all that apply)	Investments, Assets and Retirement Income (Check all that apply)			
Long Term Care Insurance     Helping a loved one with personal needs at home     Supervision or monitoring of a loved one     Better medical health care for a loved one     Monitoring or alert systems     Shopping, errands, transportation and so on     Home maintenance, yard care and chores     Planning for the death of a partner	Asset allocation for employer retirement accounts     Deciding when to take Social Security     Postretiment asset allocation strategies     Constructing income from retirement savings     Asset preservation strategies     Strategies to protect assets from Medicaid     Preplanning for buria land funeral     Retirement tax strategies for IRAs and 401(k)s			
Preserving Assets and Government Funding (Check all that apply)	Legal Issues (Check all that apply)			
Medicaid pre-planning and preservation of assets     Veterans benefits for health care and disability     Using a reverse mortgage for income or paying debt     Government care funding and service programs     Planning ahead with insurance or savings programs     Restructuring existing insurance for cost savings	Trusts, wills, living wills and powers of attorney Accelerated Medicaid eligibility by preserving assets Trusts for loved ones with special needs Representation in family disputes Special gifting and trust strategies to save taxes			
Identify topics in the space below you would like to	o hear discussed in more detail.			
I would like to receive personal direction or advice	at no cost to me:YesNo			
Your name:	al request for assistance: ( )			
Your email to contact you about your personal requ	•			
Best time to call to discuss your request over the pl				
Would you recommend this workshop to someone				
What can we do to improve the workshop?				

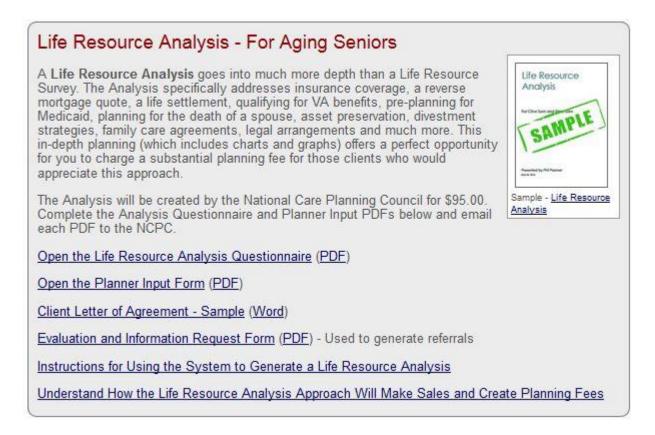
The form can also be used with practitioners or providers in the senior market who are providing you referrals. These senior service practitioners or providers would have the children or family members of their customers or clients fill out this form and then the form would be given to you as a referral. The reason that your network of practitioners or providers will provide you referrals is that in return you will be generating new business for these individuals.

Link Title "Instructions for Using the System to Generate a Retirement Planning Survey for Your Client" This instruction set has a slightly different title for the same instruction set that you are currently reading. They are the same instructions. The reason for the slightly different title from the title of this document is to encourage you to open the instructions so that they can help you.

Link Title "Understand How the Retirement Planning Survey Approach Will Make Sales to the Children of Aging Seniors" This link will open a short article orienting you as to why a planning approach to making sales with aging seniors and with their children works so much better than a traditional sales approach. Please read this article to gain a better understanding of how this system can make you more successful with your sales and expand your business.

## Section #3 Title: "Life Resource Analysis For Aging Seniors" – When to Use This Tool

The tools in this section are designed to help you prepare a "Life Resource Analysis" The "Life Resource Analysis" – produced jointly from the "Life Resource Analysis Questionnaire" and the "Planner Input Form" both found in this section – is an in-depth planning approach to allow you to explore in detail many of the issues challenging aging seniors and their families.



A Life Resource Analysis is very similar to a Life Resource Survey, but goes into much more depth than a Life Resource Survey. In addition to up to 65 different recommendations and strategies brought out through this process, the Analysis also specifically addresses the following:

- using a care manager,
- reviewing all insurance coverage,
- using a reverse mortgage,
- understanding the potential of a life settlement,
- qualifying for VA benefits,
- pre-planning for Medicaid,
- planning for the death of a spouse,
- addressing the need for asset preservation,
- utilizing various divestment strategies,
- setting up and understanding family care agreements and
- creating specific legal arrangements such as trusts, advance directives and wills.

This in-depth planning is much more detailed than a Life Resource Survey and covers up to 65 different potential issues with particular emphasis on those listed above. The analysis includes charts

and graphs as well as detailed instructions for caregiving issues and also includes a 176 page reference guidebook on all care planning issues.

A Life Resource Analysis offers a perfect opportunity for you to charge a substantial planning fee for those clients who would appreciate this approach. You will also uncover the need for a variety of products and services, many of which you will provide yourself.

A Life Resource Analysis offers a perfect opportunity for you to charge a substantial planning fee for those clients who would appreciate this approach. You will also uncover the need for a variety of products and services, many of which you will provide yourself.

The Analysis is created by the National Care Planning Council for \$95.00. Complete the Analysis Questionnaire and Planner Input PDFs below and email each PDF to the NCPC. Turnaround to produce an analysis is about a week.

## Section #3 Title: "Life Resource Analysis For Aging Seniors" – Using the Links

We will discuss each of the 5 links below.

- 1. "Open the Life Resource Analysis Questionnaire"
- 2. "Open the Planner Input Form"
- 3. "Client Letter of Agreement"
- 4. "Evaluation and Information Request Form"
- 5. "Instructions for Using the System to Generate a Life Resource Analysis"
- 6. "Understand How the Life Resource Analysis Approach Will Make Sales & Create Planning Fees"

## Life Resource Analysis - For Aging Seniors

A Life Resource Analysis goes into much more depth than a Life Resource Survey. The Analysis specifically addresses insurance coverage, a reverse mortgage quote, a life settlement, qualifying for VA benefits, pre-planning for Medicaid, planning for the death of a spouse, asset preservation, divestment strategies, family care agreements, legal arrangements and much more. This in-depth planning (which includes charts and graphs) offers a perfect opportunity for you to charge a substantial planning fee for those clients who would appreciate this approach.



The Analysis will be created by the National Care Planning Council for \$95.00. Complete the Analysis Questionnaire and Planner Input PDFs below and email each PDF to the NCPC.

Open the Life Resource Analysis Questionnaire (PDF)

Open the Planner Input Form (PDF)

Client Letter of Agreement - Sample (Word)

Evaluation and Information Request Form (PDF) - Used to generate referrals

Instructions for Using the System to Generate a Life Resource Analysis

Understand How the Life Resource Analysis Approach Will Make Sales and Create Planning Fees

Link Titles "Open the Life Resource Analysis Questionnaire"/"Open the Planner Input Form" These 2 links will open up the forms necessary to generate a life resource analysis. You will submit these forms to the National Care Planning Council. A specialist with the NCPC will electronically insert the data from these two forms into a software program to generate a Life Resource Analysis Report.

This report goes into much more depth on various issues faced by aging seniors. This additional indepth planning is discussed in the just previous portion of this document.

The "Life Resource Analysis Questionnaire" is a PDF form fill document. It must be filled out in form fill mode and sent as an email attachment to the NCPC. Likewise the other document titled "Planner Input Form" is also a PDF form fill document and should be filled out in form fill mode and included in the attachment sent to the NCPC. You must open, fill out and save each of these documents in Adobe Acrobat or Adobe Acrobat Reader. If you open it and fill it out in any other program, it will not save properly. Our software converts the data in the form fill mode into data that can be inserted directly into the software. We will not accept a questionnaire in any other form and will have you fill it out properly before we do an analysis. We need both documents in order to complete an analysis.

We charge \$95 to produce an analysis and the turnaround is no more than a week.

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#### Link Title "Client Letter of Agreement"

Even though we only provide you a link to this document in the section 3 on the left side of the homepage, we believe that this document could be very useful and in some cases very important to use with all your planning. This is a three page document in Word format which allows you to modify it for your particular needs. If you are charging a fee, we highly suggest that you use this document or a modified version of it with your planning client. There are 2 reasons for this.

The first applies to your licensing to provide advice. If you are not an attorney, you cannot provide legal advice. If you are not an investment advisor or attorney you cannot provide investment advice. If you are not licensed with the IRS, you cannot provide tax advice. And so on. This document covers what we have just iterated. Of course, you must comply with the provisions and not provide advice for which you are not licensed.

The second reason pertains to the sale of insurance products. If as a result of your planning there will be an

Letter of Agreement Life Resource Planning				
This is an agreement between	("We" or "Us")			
and	("You") for services to be rendered by us to you.			
your spouse's care resources when a fee for developing this Plan. The reso following:	develop and prepare a written plan for optimizing yours and applicable for your final years of life. You will pay us a surces we will examine may be any number or all of the			
1. Income 2. Assets				
3. Health				
<ol> <li>Support</li> <li>Shelter</li> </ol>				
<ol><li>Goals of the Plan. We will give y outlined below that may be unique for</li></ol>	you recommendations pertaining to any or all of the goals r your situation.			
1. Identify Government Income	and Care Support Programs			
<ol> <li>Protect and Preserve Assets</li> <li>Facilitate Favorable Outcomes</li> </ol>	s for Health, Medical Issues and Final Preparations			
4. Maximize Family and Comm				
5. Find the Right Living Arrange	ements			
	de consultations, drafting and recommendations of a rate the goals above as they fit your particular situation.			
You will fill out an initial questionnai We will review this questionnaire wit decide the extent and the scope of the	nique for you and will be based on preferences you express. ire and answer questions relating to your particular needs. h you and as a result of our review together, you will planning that we do for you. Our fee will be based on the n as a result of the outcome you want to achieve			
	trictly limited to advice relating to the goals outlined above. needs beyond the scope of our advice, we will recommend lelp you meet these needs. You are responsible for paying			

insurance sale and you charge a fee for the planning, in most states this is considered either a conflict of interest or a double commission. Many states recognize the fact that insurance agents do provide fee-based planning and there are provisions in the code that require that this planning must be at arms length. This means that the fee that you charge in the planning cannot incorporate an insurance product sale or even a solicitation for a sale. The way you approach this is to do the planning as an entirely different activity and if there is an insurance sale involved, you must change hats, disclose that you are an agent, that the sale is not part of the plan but can solve some of the issues with the planning and that you would make a commission from the sale. Those states with the code also require a written agreement that spells out the arm's-length understanding between the client and the planner.

In other states, the insurance code does not specifically address charging a fee for planning and making an insurance sale. You need to decide for yourself or find legal advice as to how you should approach this or if you should just not charge a fee at all.

If you decide to charge a fee to do a life resource survey or a retirement planning survey, this same document can be used for that purpose as well.

#### Link Title "Evaluation and Information Request Form"

We designed this form as part of our "Successful Senior Marketing" (SSM) sales package. If you are looking for an effective marketing tool to generate candidates for life resource planning or for retirement planning, our marketing package will do that for you. You can contact the National Care Planning Council at 800-989-8137 or account@longtermcarelink.net to learn more about the marketing system. We also believe this form can be an effective way for you to generate leads for your planning without the marketing system.

When people attend a presentation that you give, either using our slide presentations in the SSM package or a presentation that you have put together yourself, these attendees will be given this form and instructed to fill it out before they leave. We have found that the form works quite well in generating interest in meeting with you to do some planning.

Planning Strategi	es for Aging Seniors
Evaluation and	Information Request
ndicate below the areas of concern to you o	or that you would like more information on.
Veterans Benefits and Medicaid Check all that apply)	Finding the Best Place to Live (Check all that apply)
Veteran hearing loss, hearing aids and extra income Aid and Attendance allowances for various benefits Veterans benefits for home care or assisted living Veterans health care and or burial benefits VA disability income claims include Agent Orange Medicaid eligibility and acceleration of benefits	s Buying and selling a personal residence Identifying independent living and ALF options Downsizing and moving services
Senior Services in the Home (Aging in Place) Check all that apply)	Preserve Assets, Enhance Income, Final Years (Check all that apply)
Help with medical needs at home Help with personal needs, i.e. bathing, dressing, etc Supervision or monitoring of a loved one Better medical health care for a loved one Monitoring or alert systems Shopping, errands, transportation and so on Home maintenance, yard care and chores Medicare hospice for deteriorating health	Extra money to pay off existing mortgage     Tax saving strategies     Extra money to pay off debts or provide income     Extra money to pay for care at home or remodel     Asset preservation strategies     Strategies to protect assets from Medicaid     Preplaming for burila and funeral     Reviewing trusts, wills, beneficiaries and inheritance
Care Planning Advice for Caregivers Check all that apply)	Legal Issues (Check all that apply)
Evaluating for you the type of care needed Helping you find medical and eldercare services Coordinating government and private care Acting as an advocate or mediator with the family Developing a plan in anticipation of needing care	Trusts, wills, living wills and powers of attorney Accelerated Medicaid eligibility by preserving assets Probate an estate Trusts for loved ones with special needs Representation in family disputes Special gifting and trust strategies to save taxes
dentify topics in the space below you would like	to hear discussed in more detail.
would like to receive personal direction or advice	e at no cost to me:YesNo
/our name:	
Best phone number to contact you for your person	al request for assistance: ()
our email to contact you about your personal req	juest:
Best time to call to discuss your request over the p	phone:
Vould you recommend this workshop to someone	else? Yes No
Vhat can we do to improve the workshop?	

#### The form can also be used with

practitioners or providers in the senior market who are providing you referrals. These senior service practitioners or providers would have their customers or clients fill out this form and then the form would be given to you as a referral. The reason that your network of practitioners or providers will provide you referrals is that in return you will be generating new business for these individuals.

**Link Title ''Instructions for Using the System to Generate a Life Resource Analysis''** This instruction set has a slightly different title for the same instruction set that you are currently reading. They are the same instructions. The reason for the slightly different title from the title of this document is to encourage you to open the instructions so that they can help you.

Link Title "Understand How the Life Resource Analysis Approach Will Make Sales and Create Planning Fees" This link will open a short article orienting you as to why a planning approach to making sales with aging seniors and with their children works so much better than a traditional sales approach. Please read this article to gain a better understanding of how this system can make you more successful with your sales and expand your business.

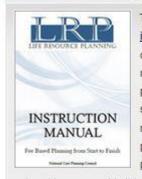
# Using the Four Sections in the Right Panel on the Homepage

## Section Title "Instruction Manual for Life Resource Planning"

This 98 page instruction manual goes into much more detail on the philosophy behind Life Resource Planning as well as discussing strategies for finding potential candidates for the planning process.

The manual also goes into the strategy of using the aid and attendance veterans benefit as a way to do this type of planning. Approximately 20% of all seniors meet the requirement for being a war veteran or the surviving spouse of a war veteran. A few of the practitioners who do this planning focus entirely on veterans and charge a fee for the planning as a way to make income in addition to sales of products and services.

## Instruction Manual for Life Resource Planning (PDF)



This <u>98 page</u> instruction manual describes the life resource planning process for aging seniors and how it results in potential planning fees and product or service

sales. Also covered in this manual are instructions for organizing a local planning Council and building your practice around the life resource planning concept.

#### Section "Training Videos for Life Resource Planning"

This section contains more in-depth training on the strategies and philosophy behind Life Resource Planning. In the future, as we continue to produce webinars specific to the planning process, we will include them on the page where this link opens.

#### Section "Support Tools for Planning and Sales"

This section contains 3 types of support tools. The first type are calculators that are either Excel programs or online. Most of these calculators will be used for the retirement planning part of your approach. However, some of the calculators are also useful for Life Resource Planning. In particular the online quote for a reverse mortgage is a very powerful and useful tool. The other support tools include PDF documents which you can use as handouts, but which are designed primarily for you to include in your planning documents. Finally, we provide some online free surveys and checklists. See more below.

## Training Videos for Life Resource Planning

Go to our <u>video orientation page</u> to view the following training videos:

- Introduction to Life Resource Planning
- Overview to Life Resource Planning
- <u>Step-By-Step Demonstrations of the Life</u> <u>Resource Planning Process</u>
- Interviews with Bruce Lybbert

## Support Tools for Planning and Sales

Go to our <u>support tools page</u> for using a variety of planning tools to help you better support the planning process. These <u>tools</u> include checklists, handouts and booklets for your clients, presentation guidebooks and financial calculators. We are in the process of adding new tools all the time. If you don't find the particular tool you are looking for, give us some time and we will add it. Or if you have a suggestion for something that would help you with your planning and sales please let us know and we will consider adding it to our list.

#### Section "Textbooks for Additional Background Knowledge"

We realize that many of you do not have a thorough background on all of the issues facing aging seniors and their families. We provide you a free textbook on this subject entitled "How to Deal with 21 Critical Issues Facing Aging Seniors." If you have any questions concerning any of the recommendations or strategies produced by the Life Resource Survey Questionnaire, we suggest that you open the textbook and research the appropriate section. At some point, we will also have a textbook for doing the retirement planning titled "Understanding Retirement Planning Issues."

#### Textbooks for Additional Background Knowledge

For those of you who could benefit from a better knowledge base for doing this type of planning, we provide the following textbooks:

- How to Deal with 21 Critical Issues Facing Aging Seniors

 Understanding Retirement Planning Issues (coming soon).

#### Separate Page "Support Tools for Planning and Sales"

We would like to go into a little bit more depth on the page entitled "Support Tools for Planning and Sales." As mentioned above, there are 3 categories of tools on this page. The first are calculators which are primarily useful for retirement planning, but can also be used to assist you with Life Resource Planning. In this description, we would like to focus primarily on the tools that are found in the right panel on this page called "Handouts and Brochures." These handouts –which contain many pages – are yours to use in the to enhance the planning process. However, the documents are also given to you so that you can include them in the planning reports by putting them in a cover sheet or in a binder separated by tabs. We will discuss in the sections below, which of these you should use under which conditions and with which kinds of plans. Some of these you would only use for plans for which you charge a fee as it can be very expensive to provide hundreds of pages free of charge including a binder and separation tabs.

Support Tools for Planning and Sales Handouts and Brochures You have our permission to print these Calculators handouts and brochures to share with your nercial use only These calculators (excel and outside links) will help you provide a more detailed analysis for your planning clients. Community Solutions for Eldercare (PDF) IRA Versus Roth Calculator How Long Retirement Savings Will Last 57 pages by Thomas Day Retirement Contributions Needed to Fund a Given Amount of Retirement Income National Care Retirement Spending Calculator Planning Council The Ultimate Retirement Calculator Retirement Income Withdrawal Calculator Dealing with the Gary Beene Retirement Calculator AARP - When to Take Social Security Calculato Dealing with Challenges of an the Challe Aging Body (PDF) Word) Immediate Annuity Income Quotes Reverse Mortgage Calculator 10 60 pages by Thomas Day MarketWatch Retirement Income Calculator Vanguard Retirement Income Calculato National Care Planning Council T Rowe Price Retirement Income Calculato MRD - Minimum Required Distribution Calculato The Family Care Plan Roth Conversion Evaluator Roth Versus Traditional IRA Calculator and Caregiving Agreement (PDF) X 15 pages X 401K Planner (excel) Care Loan Payoff Calculator (excel by Thomas Day X IRA Calculator (excel Loan Payoff Calculator (excel National Care Planning Counci Mortgage Reduction with Biweekly Payments X Mortgage Payoff Calculator (excel Understanding the Fundamentals of Life (x Mortgage Refinance Analysis (excel Personal Budget Option 1 (excel) Resource Planning (PDF) X 176 pages Personal Budget Option 2 (excel (X Personal Budget Option 3 (excel) by Thomas Day X (X. National Care Personal Income, Assets and Expenses (excel) Pre Retirement Planner (excel) Planning Council X X Retirement Savings Calculator Option 1 (excel) Retirement Savings Calculator Option 2 (excel X Snowball Debt Payoff Plan (excel) Checklists and Surveys These checklists and surveys are designed to help you zero-in on retirement planning issues

Budget Data-Gathering (PDF | Word)

## Generating a Report from the Life Resource Survey Questionnaire

To access this online questionnaire page, use the green button under Section 1 entitled "Life Resource Survey – Online Questionnaire." You also see here displayed the letter of agreement that we furnish in Section 3. You do not necessarily have to complete a Life Resource Survey at no charge. You can certainly charge a fee for this planning even if it is not a very large fee. This would help you offset the cost of materials when you do the presentation of the report. If you charge a fee, we highly recommend that you use a letter of agreement such as the one that we furnish you. Such an agreement, might help you avoid any repercussions from licensing agencies in case you receive scrutiny based on what you are doing. On the next page, we will discuss in more detail the various buttons on the survey questionnaire page.

Filling out the questionnaire is pretty straightforward. Once you make an entry and click off of it, it is saved in the database. Notice that you have a box to click if there is a spouse and that will provide additional windows for you to fill out.

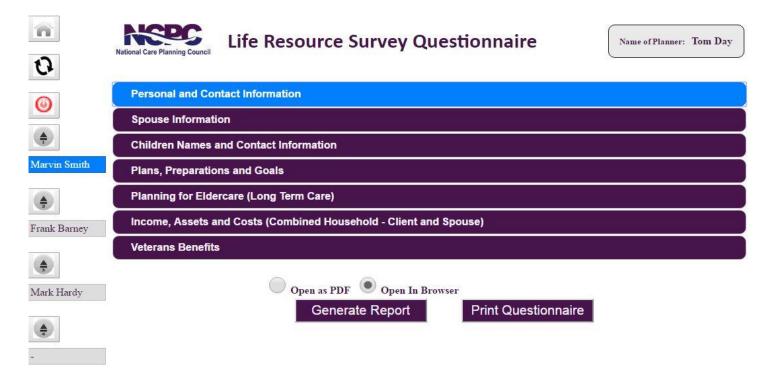
Letter of Agreement Life Resource Planning			
This is an agreement between	("We" or "Us")		
and	("You") for services to be rendered by us to you.		
your spouse's care resources when a	levelop and prepare a written plan for optimizing yours and pplicable – for your final years of life. You will pay us a urces we will examine may be any number or all of the		
<ol> <li>Income</li> <li>Assets</li> <li>Health</li> </ol>			
<ol> <li>Support</li> <li>Shelter</li> </ol>			
<ol><li>Goals of the Plan. We will give yo outlined below that may be unique for</li></ol>	ou recommendations pertaining to any or all of the goals your situation.		
<ol> <li>Identify Government Income a Protect and Preserve Assets</li> </ol>	nd Care Support Programs		
3. Our Services. Our services include	e consultations, drafting and recommendations of a ate the goals above as they fit your particular situation.		
You will fill out an initial questionnair We will review this questionnaire with decide the extent and the scope of the	ique for you and will be based on preferences you express. re and answer questions relating to your particular needs. you and as a result of our review together, you will planning that we do for you. Our fee will be based on the as a result of the outcome you want to achieve		
If your Plan demonstrates additional n	rictly limited to advice relating to the goals outlined above. eeds beyond the scope of our advice, we will recommend elp you meet these needs. You are responsible for paying		

	Personal and	Contact Information			
	*First Name	Marvin	Middle Name		
Smith	*Last Name	Smith	*Birth Date	mm/dd/yyyy	
	*Age	77	Home Phone		1
Barney	Cell Phone		Email		
Hardy	*Street Address	123 North St.	Second Address Line		
latuy	*City	Duluth	*State	Alabama	
	*Zip	32326	Family Representative Name		
	Caregiver Name		Spouse	🕑 (Click if you have a Spouse)	
	* Required	d Fields	Go to Ne	ext	
	Spouse Inform	nation			
	Children Nam	es and Contact Information			

#### Using the Various Buttons on the Questionnaire

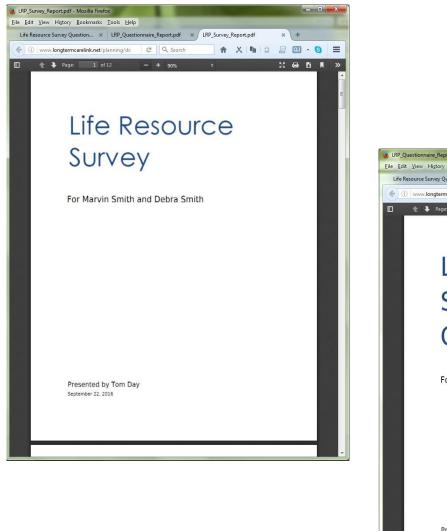
The first button on the left side with the shape of the house takes you back to the homepage. The second button on the left side with the two arrows in a circle will reset the entire questionnaire and blank out all of the fields. There is also a reset button inside of each section in the questionnaire to reset just the information in that section. The third button on the left side, which is a red circle, will log you out of the entire system. There are 4 more buttons on the left side that have little up arrows in them. Each of these buttons represents a different questionnaire which you have filled out and which will be saved in the database under the name of the client. You see in this illustration, 3 questionnaires that have been saved with the first and last name of the clients. The fourth questionnaire is still blank and in this case, you could click on that button, open it and generate a new questionnaire for a new client. If you have used all 4 questionnaires with client information, simply open the one which you no longer need and click the reset button to blank it out and start with a new client.

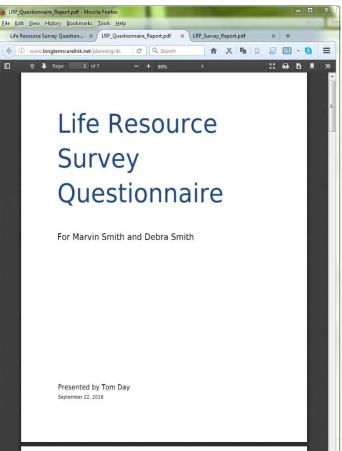
At the bottom of the questionnaire are two buttons. One called "Generate Report" and the other called "Print Questionnaire." The report button will generate a PDF document that represents the entire survey for that client. Further on in these instructions you will see some samples of the documents or you can examine a sample survey report on the homepage under each section for that particular report. There are two radio buttons associated with generating a report. The first of these buttons will allow you to open the report directly on your computer instead of opening it in a browser. This will only happen if you have Adobe Acrobat or Adobe Acrobat Reader installed on your computer and if you allow your browser in some cases to open it outside of the browser. The other option is to simply open it in the browser as a PDF document. All current browsers, if you have the updated versions, are capable of doing this. You then download the document to save it on your computer, laptop or tablet. If you can't figure it out on your particular browser, holding down at the same time the keys Ctrl + Swill usually do the trick. The option to print the questionnaire is important. Our database cannot save hundreds of questionnaires for each of you. It is also not possible to save the questionnaire as a file on your computer in the form you see below. The only way you can save a questionnaire from a client in order to retrieve it in the future is to print out a copy of the questionnaire with all of the information and all of the boxes checked for that particular client. If you need to regenerate a report, you would use that PDF file to create a substitute questionnaire using the online form below.



#### What you get when you generate a report or print a questionnaire

These 2 examples that you see below were generated as PDF documents in the Firefox browser. They all render a little differently in each browser such as Chrome, Internet Explorer or Safari. To save the documents on your device, just use the procedure that your browser requires for saving as a PDF file. If you have a hard time figuring out how to save them, for most browsers, holding down the keyboard keys at the same time – Ctrl +S – will usually generate a save window. Some versions of Internet Explorer require holding down 3 keys at the same time – Ctrl +S + Shift.





## Generating a Report from the Retirement Planning Questionnaire

To access this online questionnaire page, use the green button under Section 2 entitled "Retirement Planning Survey – Online Questionnaire." You also see here displayed the letter of agreement that we furnish in Section 3. You do not necessarily have to complete a Retirement Planning Survey at no charge. You can certainly charge a fee for this planning even if it is not a very large fee. This would help you offset the cost of materials when you do the presentation of the report. If you charge a fee, we highly recommend that you use a letter of agreement such as the one that we furnish you. Such an agreement, might help you avoid any repercussions from licensing agencies in case you receive scrutiny based on what you are doing. On the next page, we will discuss in more detail the various buttons on the survey questionnaire page.

Filling out the questionnaire is pretty straightforward. Once you make an entry and click off of it, it is saved in the database. Notice that you have a box to click if there is a spouse and that will provide additional windows for you to fill out.

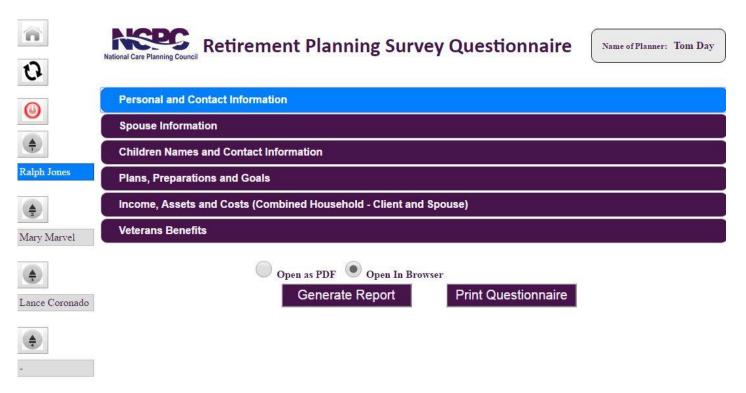
	-
This is an agreement betwee	en ("We" or "Us")
and	("You") for services to be rendered by us to you.
fee for developing this Plan following: 1. Income	n. The resources we will examine may be any number or all of the
2. Assets	
<ol> <li>Health</li> <li>Support</li> </ol>	
5. Shelter	
<ol> <li>Goals of the Plan. We outlined below that may be</li> </ol>	will give you recommendations pertaining to any or all of the goals unique for your situation.
	nt Income and Care Support Programs
<ol> <li>Protect and Preserve</li> <li>Encilitate Envorable</li> </ol>	e Assets Outcomes for Health, Medical Issues and Final Preparations
<ol> <li>Facilitate Favorable</li> <li>Maximize Family ar</li> </ol>	
5. Find the Right Livin	
	ices include consultations, drafting and recommendations of a to incorporate the goals above as they fit your particular situation.
	will be unique for you and will be based on preferences you express.
	uestionnaire and answer questions relating to your particular needs. nnaire with you and as a result of our review together, you will
	sope of the planning that we do for you. Our fee will be based on the
extent of the planning that v	we perform as a result of the outcome you want to achieve
5. Scope. The scope of this	s Plan is strictly limited to advice relating to the goals outlined above.
If your Plan demonstrates a	idditional needs beyond the scope of our advice, we will recommend

	Personal and	Contact Information									
	*First Name	Ralph	Middle Name	Ebenezer	Ģ						
1 Jones	*Last Name	Jones	*Birth Date	mm/dd/yyyy							
Marvel	*Age	60	Home Phone	666-555-4444							
	Cell Phone	222-111-3333	Email	Ralph@e-mail.com							
Coronado	*Street Address *City	574 E. 2100 S.	Second Address Line	Apartment 2	]						
		Crawford	*State	North Dakota							
	*Zip	21212	Spouse	(Click if you have a Spouse)							
	* Required Fields		Go								
	Spouse Infor	mation									
Ē	Children Nan	nes and Contact Information									
	Plans, Preparations and Goals										

#### Using the Various Buttons on the Questionnaire

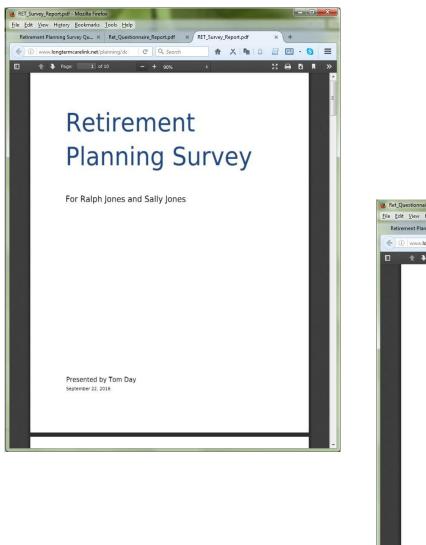
The first button on the left side with the shape of the house takes you back to the homepage. The second button on the left side with the two arrows in a circle will reset the entire questionnaire and blank out all of the fields. There is also a reset button inside of each section in the questionnaire to reset just the information in that section. The third button on the left side, which is a red circle, will log you out of the entire system. There are 4 more buttons on the left side that have little up arrows in them. Each of these buttons represents a different questionnaire which you have filled out and which will be saved in the database under the name of the client. You see in this illustration, 3 questionnaires that have been saved with the first and last name of the clients. The fourth questionnaire is still blank and in this case, you could click on that button, open it and generate a new questionnaire for a new client. If you have used all 4 questionnaires with client information, simply open the one which you no longer need and click the reset button to blank it out and start with a new client.

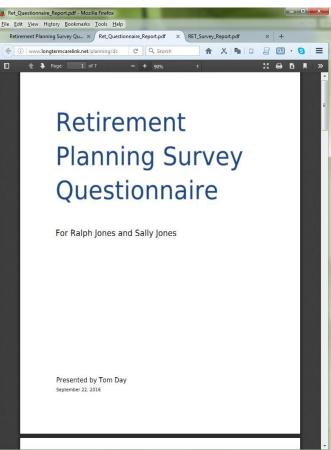
At the bottom of the questionnaire are two buttons. One called "Generate Report" and the other called "Print Questionnaire." The report will generate a PDF document that represents the entire survey for that client. Further on in these instructions you will see some samples of the documents or you can examine a sample survey report on the homepage under each section for that particular report. There are two radio buttons associated with generating a report. The first of these buttons will allow you to open the report directly on your computer instead of opening it in a browser. This will only happen if you have Adobe Acrobat or Adobe Acrobat Reader installed on your computer and if you allow your browser in some cases to open it outside of the browser. The other option is to simply open it in the browser as a PDF document. All current browsers, if you have the updated versions, are capable of doing this. You then download the document to save it on your computer, laptop or tablet. If you can't figure it out on your particular browser, holding down both keys Ctrl + S will usually do the trick. The option to print the questionnaire is important. Our database cannot save hundreds of questionnaires for each of you. It is also not possible to save the questionnaire as a file on your computer in the form you see below. The only way you can save a questionnaire from a client in order to retrieve it in the future is to print out a copy of the questionnaire with all of the information and all of the boxes checked for that particular client. If you need to regenerate a report, you would use that PDF file to create a substitute questionnaire using the online form below.



#### What you get when you generate a report or print a questionnaire

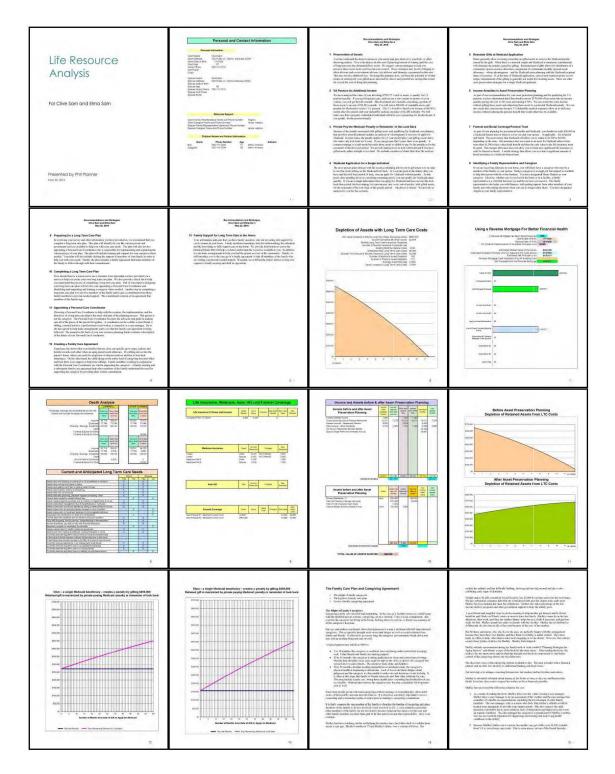
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# Using the Life Resource Analysis Option for Planning

We have already described how to produce a life resource analysis by submitting 2 documents to the National Care Planning Council. Below is a sample of an analysis which not only includes strategies and recommendations – which are similar to those found in a Life Resource Survey or a Retirement Planning Survey – but there are also numerous charts and graphs and tables to help clarify the various specifics that the analysis focuses on.



## How to Assemble the Life Resource Survey Report for Presenting

Here is a sample of a survey report. This sample shows the maximum report version of 11 pages which includes all 29 recommendations. As a general rule, you will produce fewer pages and probably somewhere between 10 and 15 different recommendations.

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Life Reso Survey For Ralph Brown and Presented by Phil Planne Mar 14 2016	Cynthia Brown	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><text></text></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>				<section-header><section-header><section-header><text><text><section-header><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></section-header></text></text></section-header></section-header></section-header>			<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><text></text></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	
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Below are the actual titles of all recommendations grouped by subject matter. These subject matter areas are the ones where you have to have a knowledge base in order to make this planning approach work for you.

# **RECOMMENDATIONS SUMMARY BY CATEGORIES**

#### FAMILY DECISIONS RELATING TO THE NEED FOR LONG TERM CARE

- IDENTIFYING A FAMILY REPRESENTATIVE AND CAREGIVER
- PREPARING FOR A LONG TERM CARE PLAN
- THE NEED FOR OTHER PRIVATE SUPPORT SERVICES
- FAMILY SUPPORT FOR LONG TERM CARE IN THE HOME
- PAYING A MEMBER OF THE FAMILY TO PROVIDE CARE IN THE HOME
- FINDING AND MOVING TO A LONG TERM CARE FACILITY
- DOWNSIZING AND MOVING

#### LEGAL ARRANGEMENTS AND DECISIONS RELATING TO END-OF-LIFE

- PASSING YOUR PROPERTY TO YOUR HEIRS OR OTHERS
- ESTATE PLANNING WITH CHILDREN FROM PREVIOUS MARRIAGES
- OWNERSHIP AND BENEFICIARIES
- YOUR WILL AND/OR LIVING TRUST
- EXISTING IRREVOCABLE TRUSTS
- POWER OF ATTORNEY
- ADVANCE DIRECTIVES
- YOUR WISHES IN THE MANNER OF YOUR DEATH

#### FAMILY DECISIONS RELATED TO PRESERVATION OF ASSETS AND THE NEED FOR MEDICAID

- MEDICAID IMPOVERISHMENT RULES
- MEDICAID PLANNING STRATEGIES
- FUNERAL AND BURIAL COVERAGE MEDICAID FUNERAL TRUST
- OTHER NAMES ON YOUR HOME TITLE OTHER THAN YOU AND/OR YOUR SPOUSE
- IMPACT OF GIFTS MADE WITHIN THE LAST FIVE YEARS

#### FAMILY DECISIONS RELATED TO FINANCIAL ISSUES

- LONG TERM CAREINSURANCE
- LIFE SETTLEMENT
- INSURANCE COVERAGE OTHER THAN LONG TERM CARE
- USING THE EQUITY IN YOUR HOME

#### POTENTIAL VETERANS BENEFITS TO INCREASE INCOME

- NONTAXABLE VA AID AND ATTENDANCE PENSION
- POSSIBLY INCREASING PENSION BENEFIT
- POSSIBLE INCREASE IN COMPENSATION OR A&A ALLOWANCE
- POSSIBLE AGENT ORANGE CLAIM

When you present the planning report, you can group the various recommendations and strategies into the categories above so that presenting someone with 15 different recommendations and strategies does not appear to be overwhelming. On the contrary, you will find that the printout already groups the recommendations and strategies into the categories for you. You will want to go over each one, but have your clients recognize that there are probably only about 4 or 5 categorical issues that need to be addressed. This makes it much easier for you to get compliance from the clients and to proceed forward with the solutions.

We also recommend that for achieving the maximum success with your presentation, that you make it look professional. This would include adding the educational and resource planning pieces we discuss on the next page into your presentation. You would also want to bind it all together either under a nice-looking cover or in a three ring binder separated by tabs. This would certainly require additional printing costs and material costs, and you might want to consider charging a fee for the service. Or if you feel strongly about not charging a fee, you can hold the cost down with some recommendations that we will include on the next pages.

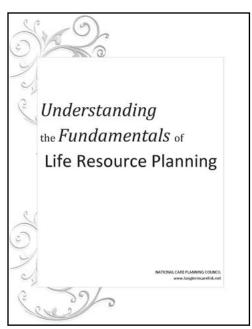
## Educational and Resource Pieces to Include in Your Planning Report Presentation

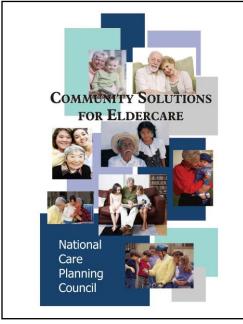
The Family Care Plan and Caregiving Agreement



The 3 publications on this page are found on the homepage of the planning system in the section titled "Support Tools for Planning and Sales." These documents are available to you to include with your planning report presentations. The concept here is to produce a binder or report cover with a great deal of information pertaining to the planning process. Psychologically, this results in your planning clients having great respect for the preparation, knowledge and thorough approach you are taking to help them. This particular 16 page document on the left will be included with every Life Resource Survey or Life Resource Analysis you produce where it is apparent that there might be conflicts or uncertainty pertaining to decisions about caregiving. This is an excellent piece that goes into great detail on how to solve family caregiving issues and put together an agreement. If there is a Professional Geriatric Care Manager involved, the care plan from the care manager will be provided instead of this document.

This 178 page educational training and orientation publication on the right was specifically written to be included in your report presentation binder for a Life Resource Analysis. The purpose is not only to provide exceptional background information to your clients on every issue confronting aging seniors, but also to add a professional image to your planning. The intent is to put together an impressive binder of roughly 200 pages of strategies, solutions and advice that will show your client you know what you are doing and that the fee that you are charging is well justified by the material you are providing. You might also choose to take the same approach to a professional looking binder with a Life Resource Survey. You would likely charge a fee for the LRSurvey to cover your cost of materials. You are permitted to print this piece as long as you don't sell it for a profit as a separate document.



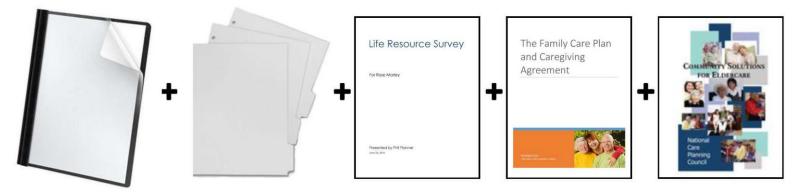


This 38 page document at left is a condensed version of "Understanding the Fundamentals of Life Resource Planning" discussed above. It covers the following 12 topics: Community Groups and Services, Geriatric Care Specialist, In-Home Health Care and Hospice, In-Home Personal Care, Senior Support Services, Facilities Search, Relocation and Downsizing, Geriatric Medical Care, Reverse Mortgage, Veterans Benefits, Elder Law Advice, Estate Planning and Trust Management and Financial Advice and Insurance Services. You may print this document and include it with your planning presentation as long as you don't sell it as a separate document to make profit. This piece will save printing costs over using the longer document above.

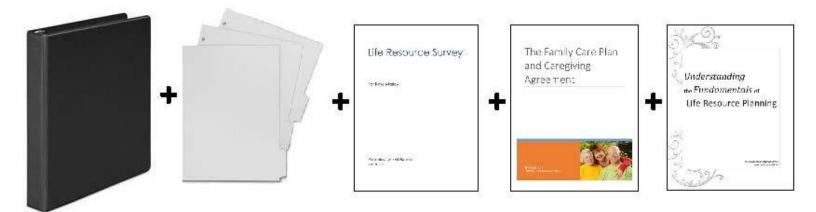
## 2 Possible Ways to Enhance Your Presentation Report and Make a Greater Impression

Presenting your Life Resource Survey in a professional manner with supporting resource documentation in a binder or in a professional looking cover will greatly enhance your relationship with your planning clients. Psychologically, a thorough and professional approach results in greater respect for you and in more sales and referrals from satisfied clients. The documents outlined below were discussed on the previous page. They are furnished to you as part of the system for you to print as long as you don't sell them beyond the planning context to produce profit.

The first option below would be the least expensive for you to put together in a presentation report. A presentation cover that has a three hole retainer in it and separation tabs for the three separate sections of your report might cost around \$3.00 to \$5.00. The printed materials comprise approximately 65 pages. Five or six of the pages require color printing, but the remainder are black and white reproductions. Printing or copying the printed materials might cost you an additional \$5.00 to \$6.00. If you are not charging a planning fee, you may ask your clients to reimburse you for your time and your materials to present the report. Perhaps \$50.00 or \$75.00. Obviously your time is worth more, but by charging, you avoid creating suspicion in their minds that you have ulterior motives since you are obviously incurring some costs and they will quietly question why you are doing it without pay.



This second option below represents more cost for your report presentation. The binder and tabs might cost you about \$8.00 to \$10.00 and the printing costs for approximately 210 pages of presentation documentation might cost an additional \$14.00 to \$16.00. Again, if you choose not to charge a fee for this enhanced presentation, you might choose to ask your clients to pay you for the cost of materials and your time to allay any suspicions that you have ulterior motives. Perhaps \$90.00 to \$10.00



# How to Assemble the Retirement Planning Survey Report for Presenting

Here is a sample of a survey report. This sample shows the maximum report version of 10 pages which includes all 22 recommendations. As a general rule, you will produce fewer pages and probably somewhere between 7 to 15 different recommendations.



Below are the actual titles of all recommendations. These subject matter areas – similar to the life resource reports – are also grouped into about 5 or 6 different areas of planning. We don't furnish any additional resource material for your report as we do with Life Resource Planning. You may want to use a professional looking cover to enclose the survey report.

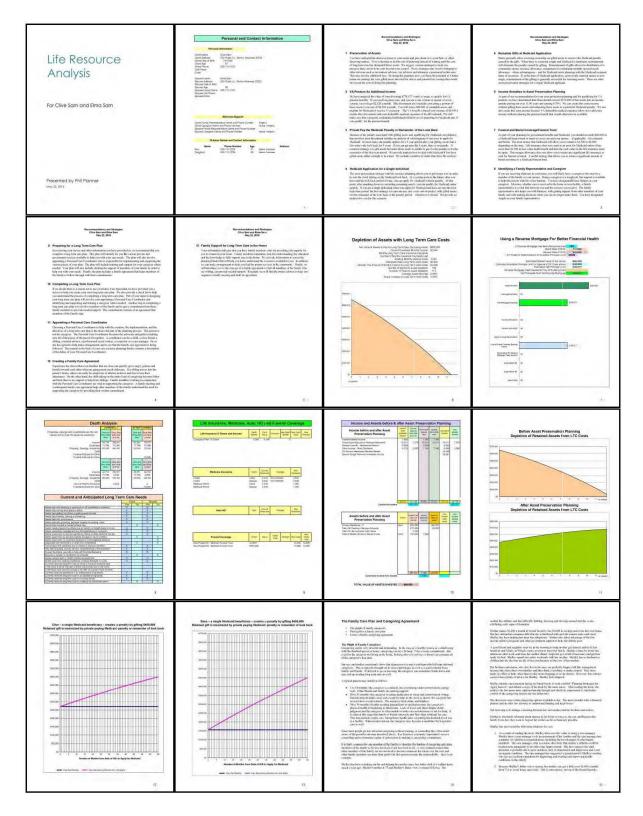
## **Titles of All 22 Potential Recommendations**

- 1. Deciding When to Retire
- 2. Experiencing Changes in Lifestyle
- 3. Using the Equity in Your Home
- 4. Living on Less, Budgeting and Downsizing
- 5. Seeking a New Place to Live in Retirement
- 6. Taking Social Security
- 7. Planning for Long Term Care
- 8. Taking Advantage of Retirement Savings and Employer 401(k) Plans
- 9. Choosing Pre-Retirement Asset Allocation Strategies
- 10. Choosing Post-Retirement Asset Allocation Strategies
- 11. Understanding Employer Pension Plan Options
- 12. Constructing Income from Retirement Savings
- 13. Obtaining Veterans Benefits
- 14. Planning for Taxes with Tax-Advantaged Savings Plans
- 15. Signing up for Medicare and Medicare Supplement Plans
- 16. Needing Health Insurance
- 17. Understanding Estate Planning and Legal Issues
- 18. Creating Estate Planning Documents
- 19. Experiencing the Death of a Spouse or Partner
- 20. Providing for a Funeral and Burial
- 21. Understanding Medicaid Impoverishment Rules
- 22. Implementing Medicaid Asset Preservation Strategies



## How to Assemble the Life Resource Analysis Report for Presenting

Below is a sample of a typical Life Resource Analysis. You can see there is color printing and the typical report is about 15 pages. We will discuss on the next page how you put this report together into a professional looking binder for presentation to your clients.

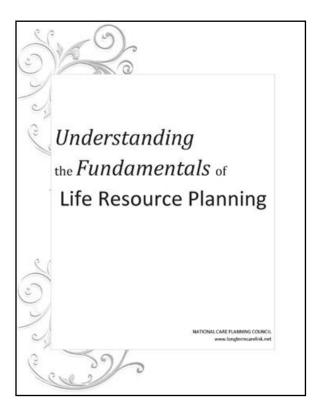


## **Resource Documents to Include in Your Analysis Presentation Report**

The Family Care Plan and Caregiving Agreement



The 2 publications on this page are found on the homepage of the planning system in the section titled "Support Tools for Planning and Sales." These documents are available to you to include with your planning report presentations. The concept here is to produce a binder with a great deal of information pertaining to the planning process. Psychologically, this results in your planning clients having great respect for the preparation, knowledge and thorough approach you are taking to help them. This particular 16 page document on the left will be included with every Life Resource Analysis you produce where it is apparent that there might be conflicts or uncertainty pertaining to decisions about caregiving between family members. This document also helps to resolve issues pertaining to inheritance of assets. This is an excellent piece that goes into great detail on how to solve family caregiving issues and put together an agreement. If there is a Professional Geriatric Care Manager involved, the care plan from the care manager will be provided instead of this document.



This 178 page educational training and orientation publication at left was specifically written to be included in your report presentation binder for a Life Resource Analysis. The purpose is not only to provide exceptional background information to your clients on every issue confronting aging seniors, but also to add a professional image to your planning. The intent is to put together an impressive binder of roughly 200 pages of strategies, solutions and advice that will show your client you know what you are doing and that the fee that you are charging is well justified by the material you are providing. This is an extremely valuable document for your families to use as a reference textbook. The following subjects are discussed in great detail in the book.

- Understanding the Nature of Care, Care Settings, and Government Programs
- Funding the Cost of Eldercare
- Using Eldercare Professionals
- Create a Resource Plan and Choose a Care Coordinator

### Putting Together the Life Resource Analysis Report for Presenting to Your Clients

Presenting your Life Resource Survey in a professional manner with supporting resource documentation in a binder will greatly enhance your relationship with your planning clients. Psychologically, a thorough and professional approach results in greater respect for you and in more sales and referrals from satisfied clients. The documents outlined below were discussed on the previous page. They are furnished to you as part of the system for you to print as long as you don't sell them beyond the planning context to produce profit.

The binder and tabs might cost you about \$8.00 to \$10.00 and the printing costs for approximately 210 pages of presentation documentation might cost an additional \$14.00 to \$16.00. We assume that you will charge a planning fee to produce a Life Resource Analysis. If you choose not to charge a fee, you might opt to ask your clients to pay you for the cost of materials and your time to allay any suspicions that you have ulterior motives because you have invested time and cost and are not asking for anything in return. Perhaps \$90.00 to \$100.00

